## **GENERAL CONDITIONS**

We extend a warm welcome to our guests, receiving them in our house as friends. As with any use of a guest room, all we ask is the usual degree of respect for the peaceful nature and charm of the house. For that reason, it is not possible for food to be consumed in bedrooms – but we do offer various alternatives if guests wish to eat on the premises.

Some useful information:

*Arrivals:* We prefer to welcome you between 4pm and 7pm. If you arrive outside these times, we ask you to let us know in advance. We do like to know of your anticipated arrival time in advance.

*Departure:* Rooms must be vacated before 11am, unless a special arrangement is made.

*Deposit*: We require a deposit of 25% of your accommodation costs (or a minimum of the charge for one night's accommodation, if greater) to be made in advance. You can pay by French bank cheque or by electronic bank transfer. On receipt we will send by post a confirmation of your booking.

Cancellation of a booking: In High Season, we retain all deposits, except in the event of force majeure or unless we can re-let the room. Should a booking be cancelled within one week of the anticipated arrival date, we may require full payment for the stay (i.e., remittance of the balance) if we are unable to re-let the room. In Low Season, we retain all deposits if cancellations are effected within two weeks of the first day of the stay.

*Non-arrival*: If you do not arrive before 7pm on the first day of your booking we may re-let the accommodation. Your deposit will be retained and we reserve the right to require payment of the balance of the accommodation charges

*Shortened stays*: In the event that you cut short your stay, payment for the full booked period will be retained except in the case of force majeure or unless we are able to re-let the accommodation.

*Cancellation by the proprietor:* In the event that your booking is cancelled by us, we will return to you all monies paid.

*Tourist Tax*: Tourist Tax ("taxe de séjour") is payable to the local council. We are responsible both for collecting it and paying it to the tax authorities. The current rate is 0.60€ per adult per day.

**Animals:** No animals of any kind are accepted. Refusal to accept them will in no circumstances be regarded as a breach of contract by the owners, and should customers prefer to abandon the stay, payment for the full duration of the booked accommodation must be made.